

Missed Appointment Policy

It is our wish that each one of our patients receive the absolute best care and service possible. Your treatment program consists of a specific series of treatment given over a pre-planned time span. If you do not follow this plan, then you will not receive the desired results.

If we do not insist that you meet all your appointments, we would be doing you a disservice and it would indicate that we do not care. We do not want to do a disservice and we do care about you and the success of your program. Therefore, we have a few simple rules that we insist that you follow:

1. Meet all your appointments. Arrange the activities of your life so that this can occur especially in the beginning phases of care.
2. If you are unable to make your appointment due to an emergency, please call us and let us know, as soon as possible, so we can reschedule your appointment.
3. With the exceptions of unexpected emergencies, we require that you notify us at least 24 hours in advance as to any appointment changes. If a 24-hour notice is not given, you will be charged \$50.00 for a missed appointment fee. This amount is not billable to your insurance and will be solely your responsibility.